

Orthodontics and State Insurance

Information for all patients with state sponsored insurance plans regarding your orthodontic benefits

- 1) All state sponsored dental plans include orthodontic coverage for qualified patients.
- 2) Records and special forms must be submitted to the insurance company for approval. Our practice does not approve or deny the cases. We make sure that all forms are properly filled out and submitted to enhance the chances of your approval. Patients must meet certain criteria set by the state and not all patients will be approved.
- 3) Early treatment (orthodontic, orthopedic, or interceptive treatment done in the 7-10 year old range) is not routinely covered but exceptions for severe crossbites, skeletal anomalies, habit control or severe handicapping malocclusions are considered for coverage.
- 4) You can still have “baby” teeth in your mouth when scheduling an appointment.
- 5) Our practice utilizes state-of-the-art web portals, digital records, and electronic submission. In some instances, we know whether or not your case is accepted within days!
- 6) For denied cases, we will gladly walk you through the steps needed for appeal. We will also appeal if the Doctor feels there is a legitimate reason.
- 7) Convenient and low monthly payment plans are offered for those patients who are denied and lose their appeal. Alternative treatments to address the patient’s chief concern are also discussed.
- 8) There are no fees or copayments charged to the patient for the initial examination and records submission.
- 9) Once approved, your insurance must remain in effect throughout your entire treatment with no lapse in coverage.
- 10) Orthodontic benefits are not provided if starting treatment after the age of 21. If you start before age 21, benefits will be paid as long as you remain on the state insurance throughout treatment with no lapse in coverage.
- 11) New patient appointments are scheduled at convenient times.
- 12) The American Association of Orthodontists recommends that all children receive an orthodontic evaluation by age 7. Even if treatment is not necessary until older, proper observation, monitoring of growth and development is beneficial.

Our practice is dedicated to providing quality orthodontic care for patients who are covered by state insurance programs. All new patient exams are complimentary and all patients will be given a printout of their diagnosis and problem list, treatment plan and photographs of their teeth. We will answer all questions pertaining to your orthodontic treatment and your state insurance program and are committed to getting your case approved.