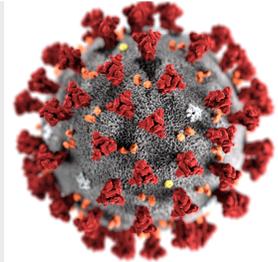


COVID-19

Preventative Measures to Protect Patients and Staff

In an effort to protect our patients and staff, we are taking all possible precautions by screening patients prior to and upon entering the office and maintaining our strict infection control protocols. Below you will find our current protocols for emergency visits and for returning to normal patient care during the COVID-19 crisis.



Phone call Prescreening Includes:

- travelled recently
- any symptoms consistent with COVID-19
- any fever
- been in contact with someone who has tested positive for COVID-19
- are you currently in quarantine

Patient arrival and social distancing:

- only patient for appointment comes in, with exception of minors
- we will call you when to enter office after other patient has left
- proceed directly to treatment room
- no touch temperature check
- hand sanitizer available
- 3% hydrogen peroxide or peroxyol rinse
- patient will receive a mask to leave office if desired

Billing:

- do not stop at desk to pay or to process insurance
- upon leaving we will contact you on your cell phone for payment
- insurance companies have virtually no staff, so payment will be collected at time of service; insurance will pay you directly
- if payment arrangements need to be made we will discuss on phone and not at desk

Advanced and Enhanced Patient Protection Plan:

- use of N-95 respirators
- use of face shields
- use of gowns
- exceeding CDC guideline by installation of a UV-C and Photo Catalytic Oxidation Furnace purifier which destroys **viruses including COVID-19**, bacteria, and mold
- exceeding CDC guidelines with medical grade filtration system in each room with 99.995% efficiency in virus filtration **including COVID-19**
- doors closed in treatment rooms when patient present
- exhaust and furnace fan running to increase air flow clearance and filtration
- plexiglass barrier placed at front desk
- exceeding CDC guidelines with purchase of UV-C disinfection chamber to further disinfect large objects that cannot under go heat sterilization such as mice, keyboards, eye protection

If you have any questions or concerns regarding our current protocols, please do not hesitate to contact our office. We look forward to providing dental care to our valued patients during this challenging time.