

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up to date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations. Our staff has been thoroughly trained in these infection control protocols, which are strictly adhered to.

Additional measures have been incorporated into our already comprehensive infection control program. Please carefully read the points below as they will make you more familiar with our protocols, expedite your visit, and be more comfortable:

Before your Appointment:

- Before your appointment, you will be emailed a Covid- 19 screening questionnaire to ensure that you have not recently experienced any Covid - 19 related symptoms such as fever, sore throat, loss of taste and/or smell, GI issues, breathing difficulty, cough or exposure to someone who may have been infected with Covid - 19. If you have recently experienced any of these symptoms, we will reschedule your appointment so that you can rest at home. There will be no late cancellation fee if you feel unwell or have any of the above symptoms on the day of your scheduled appointment.
- Upon arrival, you will have your temperature taken and a second screening done. Once again, if you have a fever or if you have any of the symptoms above, your appointment will be rescheduled.
- You **must** enter the office and exit the office with a mask.
- Personal Items. We ask that you limit the items you bring into the office in order to help prevent the possible spread of any virus. It's best to keep your phone, keys, glasses and other small items in your purse or backpack to prevent them from coming into contact with frequently touched surfaces.
- Hand Sanitizing. Patients will be asked to immediately use hand sanitizer upon entering the office which will be provided for you in the reception area.
- Arriving/Reception Area. Please arrive at the time of your appointment and not earlier. We will do our best to schedule accordingly to allow for social distancing and patient flow that allows for one patient in the reception area at any given time. If you would prefer to wait in your car and be called to come in for your appointment you can let us know.

At your appointment:

- Each treatment room has been thoroughly disinfected prior to your arrival and is done between each and every patient. This is done for all surfaces, including the dental chair. All coverings, plastic items, and paper items are all new, specifically for your use and disposed of after your appointment.
- Each dental chair will be covered with a complete disposable dental cover per patient. All staff member will be wearing medical grade masks, face shields, gloves, scrub hats and lab coats.
- All instruments are sterilized for your individual use.
- To prevent overcrowding at the front desk, all payments and re-appointing will take place chairside.
- At the end of your appointment, you will exit via the rear door (wearing a mask) to allow the next patient to enter via the front door.
- You may see that our reception area will no longer offer magazines, pamphlets, or newspapers since those items are difficult to clean and disinfect.

Finally, we are introducing the **Personalized, Private Dental Appointment (PPDA)**. Every Tuesday, the office is reserved for those patients who are elderly, have underlying health issues or would prefer to be seen when there are no other patients in the office and with limited staff. For those patients who are not elderly or do not have underlying health issues but would prefer the personalized setting, an additional fee would apply. Please call or email the office for further details.