

JANDALI PLASTIC SURGERY

LOYALTY REWARDS PROGRAM

Welcome to the **Jandali Plastic Surgery** (the “**Company**”) Rewards Program (the “**Program**”). The Program is a customer rewards program offered by the Company to you, subject to your acceptance of these terms and conditions (the “**Terms**”), the Company’s privacy policy, and any amendments that the Company makes.

BECAUSE THESE TERMS AFFECT YOUR LEGAL RIGHTS, IT IS IMPORTANT THAT YOU READ THEM CAREFULLY.

By participating in the Program, you: (i) certify that you are over the age of majority in the jurisdiction in which you reside; (ii) consent to the Company’s collection and use of your personal information (as set out below); and, (iii) agree to these Terms, as they may be amended from time to time. If you do not agree to these Terms, you cannot participate in the Program.

1. **Earning Points.** You earn Program rewards points (“**Points**”) by making purchases at the Company’s participating store(s), *calculated on the pre-tax purchase price*. The Company may change the basis upon which Points are awarded, including the number of Points awarded per dollar spent, at any time, without notice to you. Points are earned on regularly-priced purchases as well as any special or discounted prices – the Company may change this policy at any time, without notice to you. Points are earned for Botox/Dysport, filler injections, chemical peels, massages, facials, microdermabrasion, microneedling, dermaplaning, and skin care products. Points are NOT earned for surgical procedures, CoolSculpting, ThermiTight, ThermiVa, ThermiSmooth, laser hair removal, IPL, Sublime/Refirme skin tightening treatments, and MiraDry/MiraSmooth treatments.

\$15 spent = 1 point

2. **Membership.** To participate in the Program, you must be a Program member. The Company may determine who it grants membership to, and may revoke your membership at any time, without notice to you. You may complete an application for membership by providing the Company with your full name, email address and telephone number. Only one Program membership is available per person.
3. **Rewards Card.** The Program rewards card (“**Card**”) is the Company’s property. It is not a credit card. If your membership is revoked for any reason, you must immediately return the Card to the Company.
4. **Lost or Stolen Card.** You must notify the Company immediately if your Card is lost or stolen. The Company will issue you a new Card, upon your presentation of a government-issued photo

identification. The Company is not responsible for any points redemptions made using your lost or stolen Card, up to the time that you report the lost or stolen Card.

5. **Purchaser Earns Points.** Points are only earned by, and will only be deposited to, the account associated with the member making the purchase in question.
6. **Presentation of Card Required.** You must present your Card to the cashier before the sale is completed in order to receive Points for your purchase. Points will not be applied retroactively to any purchases. Other exclusions may apply.
7. **No Cash Value.** Points have no cash value, and are not transferable or assignable.
8. **Refunds.** If you receive a refund for any purchase, any Points awarded for that purchase will be deducted from your account (regardless of whether you present your Card at the time of the return).
9. **Redeeming Points.** You may redeem Points by completing and signing an order form, or by such other means that the Company requires. This can be done at the Company's store(s) or office(s).
10. **Errors.** The Company is not obligated to honor a redemption request on an inaccurate Points value resulting from an error in printing, production or posting.
11. **Availability of Rewards.** The Company will endeavour to ensure availability of all rewards items, however it cannot guarantee that a particular item will be available. If a rewards item is unavailable, the Company may substitute an item of similar value.
12. **Inspection.** You must inspect the reward item you receive at the time you receive it, in order to ensure that it is satisfactory. If it is not, you must immediately notify the Company employee of any defect. If you do not do so, you are deemed to have accepted the reward item.
13. **Changes to the Program.** The Company may:
 - a. Terminate the Program at any time, without notice to you;
 - b. Restrict, suspend, extend or otherwise alter the Program (or any aspects thereof), without notice to you; and/or,
 - c. Revise these Terms.
14. **Revocation of Membership.** If, in the Company's opinion, you abuse any of the Program privileges, or breach any of these Terms, the Company may revoke your membership, without notice to you, and cancel any reward points that you have accumulated.